



**ONE-
ENVIRONMENTS**

ONE Environments Limited

Quality Policy

ONE Environments provide landscape and urban design services for public and private sector clients throughout the UK. We invest a high level of quality, experience, and pride to help our clients create distinctive, modern and sustainable spaces and places. Our designs aim to work with the prevailing geographical and site features and create adaptable resilient landscapes for the future.

We provide our customers with quality services, giving value for money and complete satisfaction.

To achieve this, we are committed to a continuous improvement culture throughout the organisation based on stated company objectives and the BS EN ISO 9001 standard. We commit to the continual review and improvement of the quality management system.

ONE Environments conduct analysis of their operational and strategic risks, client requirements and statutory and regulatory requirements, from this quality objectives are established to mitigate risk and enhance customer satisfaction.

We aim to fully understand (and wherever possible exceed) the stated requirements of our clients, colleagues, and other Interested Parties.

We view Quality as an essential company framework to gain competitive advantage, as well as reinforcing and enhancing the company's reputation.

Jon Eachus

Director

Date: 4th December 2019